

George Flarsheim

Louisville, KY | (270) 816-2699 | gdflar@gmail.com | georgeflarsheim.com

EDUCATION

University of Louisville, Louisville, KY

Graduated *Magna Cum Laude* May 2026 GPA: 3.784

Bachelor of Arts and Science in CIS – Business Process Management

Bachelor of Arts and Science in CIS – Data Analytics

- Relevant skills: Financial Accounting, Software Development, Infrastructure Technology, Database Design, Information Security, Data-Driven Decision Making, Process Modeling Tools

Jefferson Community and Technical College, Louisville, KY

Associate of Science | August 2018

- Relevant skills: Statistics, Calculus, Public Speaking
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TECHNICAL SKILLS

- **Process Management:** Supply Chain Management, Inventory Control, Process Modeling
 - **Data Analysis & Visualization:** Excel, Power BI, SQL, WEKA, Tableau, PowerPoint
 - **Programming & Development:** Python, C#, R, HTML, DOS, Database Optimization, GitHub
 - **Tools & Systems:** Access, Microsoft Office Suite (Certified), Infrastructure Technology
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CERTIFICATIONS

- **Microsoft Office Specialist (MOS)** – Certiport | December 2021
 - **Lean Six Sigma Yellow Belt** | May 2026
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RELEVANT PROJECTS & COURSEWORK

OPERATIONS MANAGEMENT (MGMT 401)

- Process & Workflow Optimization
- Covered methodologies such as Lean Six Sigma, and 5S

SYSTEMS ANALYSIS AND DESIGN (CIS 320)

- Created a project development plan with a local non-profit
 - Covered development methodologies such as waterfall, agile, and scrum
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RELEVANT PROJECTS & COURSEWORK *cont.*

Machine Learning (CIS 445)

- Trained AI models using large datasets to uncover trends and patterns
- Tuned fuzzy logic models to optimize predictive outcomes

DATABASE DESIGN (CIS 310)

- Built database models to support decision-making and business process efficiency
- Practiced Data cleaning and optimization

SPECIAL TOPICS DATA ANALYTICS (CIS 450)

- Conducted data visualization projects using Power BI
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PROFESSIONAL EXPERIENCE

Panera Bread – Louisville, KY

Certified Trainer / Front of House

- Trained and on-boarded new team members, ensuring accuracy and efficiency in daily operations.
- Provided feedback and assessed progress to improve performance and consistency in front-facing roles.
- Managed transactions with precision, maintaining accuracy in cash handling and billing processes.
- Resolved discrepancies and escalated issues as needed, ensuring customer satisfaction.

Lowe's – Louisville, KY

Customer Service Specialist

- Maintained accurate inventory records and billing information using internal systems.
- Coordinated across departments to ensure timely and accurate order fulfillment.

Soup Coop – Louisville, KY

Production Staff

- Led daily group operations
- Coordinated with team members in order to meet production times

Contractor

Factory Labor

- Parts collection and inventory management
- Assembly line team member

Renovation Construction

- Independent completion of jobs within project schedule
- Self-managed job supplies and materials